

Privacy Policy

JIR Consulting Group ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services. By accessing or using our services, you agree to the terms of this Privacy Policy.

1. Information We Collect We may collect the following types of information:

- **Personal Information:** Information that can be used to identify you, such as your name, email address, phone number, and billing information.
- **Non-Personal Information:** Information that does not identify you personally, such as your IP address, browser type, and browsing behaviour.

2. How We Collect Information We collect information in the following ways:

- **Directly from You:** When you provide information to us through forms, surveys, or other interactions on our website.
- **Automatically:** Through cookies, web beacons, and other tracking technologies as you navigate our website.
- **From Third Parties:** We may receive information about you from third-party sources, such as social media platforms and marketing partners.

3. How We Use Your Information We use the information we collect for various purposes, including:

- To provide, operate, and maintain our services.
- To improve, personalize, and expand our services.
- To communicate with you, including sending you updates, promotional materials, and other information.
- To process transactions and manage your account.
- To analyse usage patterns and improve our website and services.
- To comply with legal obligations and protect our rights.

4. How We Share Your Information We may share your information with:

- **Service Providers:** Third-party vendors who perform services on our behalf, such as payment processing, data analysis, and marketing.
- **Business Partners:** Partners with whom we collaborate to offer products or services.
- **Legal Authorities:** When required by law or to protect our rights and interests.

5. Your Choices and Rights You have the following rights regarding your information:

- **Access and Correction:** You can request access to and correction of your personal information.
- **Opt-Out:** You can opt-out of receiving promotional communications from us.
- **Data Deletion:** You can request the deletion of your personal information, subject to certain legal exceptions.

6. Data Security We implement appropriate technical and organizational measures to protect your information from unauthorized access, disclosure, alteration, and destruction.

7. International Data Transfers Your information may be transferred to and processed in countries other than your own. We ensure that such transfers comply with applicable data protection laws.

8. Changes to This Privacy Policy We may update this Privacy Policy from time to time. Any changes will be effective immediately upon posting on our website. Your continued use of our services after any changes constitutes your acceptance of the new Privacy Policy.

9. Contact Us If you have any questions about this Privacy Policy, please contact us at info@jirgroup.co.za